City of Conroe Parks and Recreation Department
Aquatic Center
1205 Candy Cane Ln.
Conroe, Texas 77301
Office (936) 522-3930 Fax (936) 522-3935

Summer 2019 Birthday Parties / Group Advanced Admission

GENERAL INFORMATION:
Thank you for considering the Conroe Aquatic Center. Our goal is to provide a safe and enjoyable experience. Groups with a minimum of 10 may prepay and reserve admission for their guests. Armbands that are not used during your scheduled reservation may not be returned for a refund but may be used for general admission at a later time. In order to insure that the guests you pre-purchased bands for are not charged upon entrance, we ask that the host/hostess of your party have a list of guest ready to hand to a staff member at the gate. Please inform your guest to enter to the right side of the building. This will allow us to speed up the process. We ask that the host/hostess periodically check that all guests are accounted for at the gate entrance. The Aquatic Office will handle all reservations (including measuring children upon entry). Reservations must be completed a minimum of two week prior to your event. Reservations will be made on a first come, first serve basis.

*Please read all waterpark and general rules and hand a copy to all guests*

CANCELLATIONS:
Cancellations must be made at least 24 hours in advance of the reserved date to be eligible for a complete refund. All reservation fees paid will be forfeited on cancellations if not received 24 hours prior to the reservation date. Reservations paid for with cash or checks will be refunded in check form through the business office at City Hall. Please allow 2-3 weeks for processing. Reservations paid for with a credit card will be refunded to your card account within 1 week of refund approval.

REFUNDS:
Refunds will be issued or reservation rescheduled if the Aquatic Supervisor on duty closes the pool due to mechanical failure, chemical imbalances, or inclement weather. The facility will be closed at the discretion of the supervisor during hazardous weather (i.e. thunderstorms, watches, warnings, etc.) The facility may be reopened at the supervisor’s discretion 15-30 minutes after weather is cleared.

COMPLETING YOUR RESERVATION:
Review the following information and complete the attached form. Present your form with your payment to the Conroe Aquatic Center. We do not take payments over the phone for security purposes. You must purchase a minimum of 10 armbands ($70) to reserve your date (NO reservations on holidays). Your reservation must be paid in full 10 business days prior to your event. Your reservation is not complete unless you have received a confirmation number assigned by the Aquatic Center Staff. If you have any questions, please contact Nancy Valadez at (936) 522-3942 or nvaladez@cityofconroe.org.

Revised 2/04/2019
PAVILION RENTALS:
There are three pavilions with tables located at the Aquatic Center. Table groupings vary determined by the size of the pavilion. Exclusive use of the pavilions is not included in the admission fee. Tables are available for reservation at an additional cost or on a first come first serve basis. If you choose to reserve a pavilion, you may bring in cake/cupcakes, and one bottle of water per party guest. Do not bring messy decorations such as confetti. Any other outside food/drinks are not allowed. A concession stand is available within our facility featuring prepackaged food, pizza, nachos as well as drinks. If you wish to place an order with our concession stand for pizza and drinks for your party, please contact Jamie Arnold at 936-828-9706 at least 5 days prior to your event. The day of your party you will make payment at the concession stand and pick-up your order.

RECREATION SWIM (Water Park Hours) HOURS 2019:

<table>
<thead>
<tr>
<th>May 11, 18, 25</th>
<th>Saturday</th>
<th>1:00 pm – 5:00pm</th>
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</thead>
<tbody>
<tr>
<td>May 26</td>
<td>Sunday</td>
<td>1:00 pm – 5:00pm</td>
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<tr>
<td>June 1 – August 11</td>
<td>Saturday &amp; Sunday</td>
<td>1:00 pm – 6:00 pm</td>
</tr>
<tr>
<td>June 3 – August 9</td>
<td>Monday – Friday</td>
<td>11:00 am – 7:00 pm</td>
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** Water Park open contingent upon weather and minimum water temperature of 72 degrees. **

General Pool Rules apply to all of our pool locations

- Swimsuits only. No shirts, Athletic shorts, undergarments or cutoffs
- Daily admission fee, punch cards, or membership is required for entry. No monetary refunds.
- Coolers, outside food and drink are not allowed in the facility
- The City of Conroe reserves the right to refuse entry into the facility.
- The City of Conroe is not responsible for lost or stolen articles.
- Children under 3 must remain within arm’s reach of an adult at all times.
- Children 8 years old and under must be accompanied by a parent or guardian.
- Infants and young children must wear swim diapers.
- Inflatable devices and infant float seats are not permitted.
- Masks, snorkels, and/or fins may be used only by adults in lap lanes.
- Please take a soap shower before entering the pool.
- Do not enter the pool if you are ill or have an open wound.
- Concession food and drink are restricted to the tables.
- No glass containers allowed.
- Children using the slide on the Play Structure must be less than 48” tall.
- Persons using the Tower slide must be 48” or taller and be able to swim independently to the side.
- Lap lane use is for ages 16 years and older. Lanes may be restricted depending on programming.
- Use of starting blocks is restricted to supervised Aquatic Center programming.
- For your own safety, please follow the lifeguard’s directives.
- Running, lewd behavior or other misconduct is prohibited.
- Alcohol and tobacco use in the facility is not allowed.
- No gum allowed in the pool.

Other rules may apply as posted on the premises

Revised 2/04/2019
Reservation Agreement

Today’s Date: ______________________  Time: ______________________

____________________________________ / ______________________ / ______________________
Name  Daytime Phone #  Evening Phone #

____________________________________  City, State, Zip
Address

Requested Date (s): ______________________
Requested Time (s): ______________________

RESERVATION FEE:

Pavilion Rental:  City of Conroe Fee  Non-Resident Fee
Pavilion #1  1 Table  $15.00  $19.00
Pavilion #2  2 Tables  $30.00  $37.00
Pavilion #3  3 Tables  $45.00  $56.00

Total number of Guest: __________  ($7.00 each – Aquatic Center)

** Please Note: There is a fee for all who enter the facility. This includes all swimmers as well as those watching and/or supervising. Children ages 2 and under are free.

Total Fee: _________  Method of Payment: _________  Check # _________

Signature: I have read and received a copy of the reservation agreement and agree to abide by its provisions.

____________________________________
Signature Date

____________________________________
Printed Name

Email Address: ____________________________________
*You will receive a confirmation email

FOR OFFICE USE ONLY:
Received Reservation Packet ______________________  WALKED IN or EMAILED
Notified Customer ______________________  RESERVATION ACCEPTED or REJECTED
Payment Accepted By ______________________  Date ________________

Revised 2/04/2019