City of Conroe Resident:

Waste Management-Conroe is responsible for your garbage and recycling collection service. To inform you about our services and guidelines, we present the following information;

Effective October 2, 2017

Please be sure your Trash cart and Recycling cart on your service day are set out by 6:30 a.m. Rinse all containers thoroughly to keep recycling carts clean.

RECYCLE OFTEN:

**Metal Cans**
Steel, tin & aluminum soda, vegetable, fruit & tuna cans

**Plastic Bottles & Containers #1-5 & 7**

**Paper**
Brown paper bags, non-confidential office paper, newspaper, magazines

**Paper Cardboard, Dairy & Juice Containers**

**Flattened Cardboard & Paperboard**

**Glass Bottles & Jars**

RECYCLE RIGHT:

Things you can do to ensure quality material is recycled:

**DO NOT INCLUDE:** Food waste, plastic bags, or polystyrene foam cups & containers

- Paper and cardboard must be dry and free of food debris.
- Paper food containers must be rinsed out, no caps.
- Tissues, paper towels or other paper that has been in contact with food is not acceptable.
- Make sure food contamination and caps are removed from cans and plastics and all containers are empty.
- Separate plastic lids from plastic bottles (often made from different materials)
- Keep medical waste (syringes, needles) out of recycling containers or place in safe disposal containers like Waste Management’s MedWaste Tracker® box.
Garbage Collection Service Guidelines:

**CURBSIDE GARBAGE SERVICE**
Please have your waste out by 6:30 a.m. on your service day. Household garbage and yard waste are collected at the curb and limited to the 96 Gallon Waste Management GREEN LID Trash Cart per collection.

If you have EXTRA Trash, please purchase an Extra Service Tag from City of Conroe Utility Department and then place 1-TAG per 1 BAG and we can service it on your service day.

If you need an EXTRA CART, please contact City of Conroe Utility Department to setup.

**BULK TRASH COLLECTION**
Eight (8) yards on your BULK DAY (WEDNESDAY once per month)

*Please see MAP to see which week is your Bulk collection service.*

Acceptable items include moving boxes (please break them down and bundle them), old furniture, and appliances. *Note: moving boxes are recyclable if they are cut and placed in recycling cart.*

Please note! WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certification that the Freon has been properly removed and recycled, pursuant to current Federal law. NO Household Waste Allowed during bulk collection.

Important! For the safety and protection of our employees and equipment, we do require that branches and tree trimmings be no greater than three inches (3") in diameter and be cut, tied and bundled in four foot (4') lengths weighing no more than forty to fifty pounds (40-50 lbs.) No Containers over 45 gallons.

**UNACCEPTABLE ITEMS**
Gasoline  Paint  Batteries  Vehicle Tires
Large Pieces of Metal  Motor Oil (and used filters)  Construction Debris

All unacceptable items that are tagged (with green tags) must be removed and properly disposed of at a landfill or other facility.

**HOLIDAYS OBSERVED**
NEW YEAR’S DAY  THANKSGIVING DAY  CHRISTMAS DAY

Any observed holiday falling on a Monday through Friday will cause all subsequent service days for the week to be delayed by one day. For example, if Friday is an observed holiday, service will occur on Saturday.

Have questions? Our Customer Service Department is here to help:
Call us: 1-800-800-5804 Monday- Friday 8:00 a.m. to 5:00 p.m.
Saturday 8:00 a.m. to noon.
E-mail us: cssatex@wm.com
Find us online: http://www.wm.com

Revised 2017
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