



## Application for Residential Lifeline Discount

Please Check One

\_\_\_\_\_ Senior Citizen (Age 65 & over)

\_\_\_\_\_ Disabled

The City of Conroe Utility Billing Department has developed a Lifeline Rate Program for Senior (age 65 & over) & Disabled citizens that reside within the city limits of Conroe. Qualified residents will receive a water and sewer rate discount on their primary residence. For current rates, please visit the City's website at [www.cityofconroe.org](http://www.cityofconroe.org) or contact Utility Billing at 936-522-3170.

**GENERAL INSTRUCTIONS:** This application is for the use in claiming a Senior Citizen or Disability Lifeline discount on your water and sewer rates. Senior Citizens must be sixty-five (65) years of age and older. Disabled customers must meet the requirements of this application. Only one Lifeline rate discount will be given per customer, and is applicable only on the customer's primary residential residence. This program does not transfer to new accounts, an application must be resubmitted for a new discount.

**WHERE TO FILE:** This document, and all supporting documentation, must be filed with the Utility Billing Department in the City of Conroe.

**Application Deadlines:** Supporting documentation is due at the time of the application. The Lifeline rate is susceptible to all rate changes approved by city council.

### **OTHER IMPORTANT INFORMATION**

To apply for the City of Conroe Lifeline Rate Program, you must complete the application below and return it with a copy of the requested documents. An application can be obtained at the Utility Billing office at City Hall, or by calling 936-522-3170, or by visiting our website at [www.cityofconroe.org](http://www.cityofconroe.org). This program is only valid for 5 years. The customer's must complete and submit a new application in January on the sixth (6<sup>th</sup>) year. This information may be faxed to 936-522-3178 or returned by mail to:

City of Conroe  
Utility Billing Dept. /Lifeline Program  
P.O. Box 3066  
Conroe, TX 77305-3066

